

Terms & Conditions

Events and Study Groups

The **minimum** age for participants of classes, workshops and events is **18 years of age** unless written permission is granted by parent or guardian and approved by prior arrangement with Ravenwood.

We advise that any person with a **medical condition** or **pregnant women** contact Ravenwood before making a booking for **any** classes, workshops or events to ascertain their suitability.

All events must be paid for in full at the prearranged date prior to attendance.

Payment plans and other forms of payment are administered at the sole discretion of Ravenwood.

Please contact Ravenwood as soon as possible if you foresee any issue regarding your payment.

Payment plans vary according to their assignment but must be adhered to, all payments made in advance on the 1st of every month until the last payment is due. Any postponed sessions must be paid for in full according to the prearranged schedule.

Postponed sessions will then be delivered at the end of the course to suit the students availability.

Missed payments without prior arrangement will disqualify the student from the course. In this event the student will not be eligible for a refund of further sessions, but will forfeit all other prior payments as the study does not belong to the student until full payment has been received by Ravenwood.

If at any point the student decides that for any reason they do not wish to, or cannot continue with their course, event, or training, all prior payments remain the property of Ravenwood, the information being delivered for such payments in full, no refunds are available, whether payments have been received in full or as part of a payment plan.

Ravenwood reserve the right to alter event information and locations due to circumstances beyond our control.

Ravenwood will endeavor to inform customers of any changes as soon as possible.

Any person found to be under the influence of alcohol or drugs will be asked to leave the event immediately.

No refund shall be given in this instance.

It is **your responsibility** to dress appropriately for weather conditions when participating in any outdoor events.

Ravenwood **shall not be deemed liable for any loss or damage to personal equipment or personal belongings of any person attending events, either during an event or afterwards.**

Ravenwood **is not responsible for you arriving on time at events or for the route and chosen method of your travel to your destination or for any mitigating weather conditions.**

You attend events at your own risk.

Ravenwood **accept no liability for any accident or injury to yourself that may arise however caused to yourself.**

By agreeing to these terms and conditions you further indemnify Ravenwood from and against all legal liability, in respect of costs, claims, damages, demands, penalties, actions, proceedings, suits, losses or expenses in respect of claims arising out of injury or death willfully caused to any persons or damage to any property arising from the event.

A booking made with Ravenwood means you accept these terms and conditions - please read them carefully

Refunds

Please notify Ravenwood as soon as possible if you are unable to attend an event, no less than one week prior to the event taking place, unless due to unforeseen circumstances then please contact us as soon as you can to cancel your booking.

Please be aware that any payments are **non refundable** if you should cancel a booking.

On the unfortunate occasion that Ravenwood should have to cancel an event, we will endeavor to re book you on an alternative event.

If an event is to be rescheduled you will be given the option to attend another event of a similar type or a rescheduled date to suit you.

All information supplied by you to Ravenwood will remain protected under the data protection act.

PLEASE NOTE THAT ALL EVENTS PERFORMED BY Ravenwood ARE THE INTELLECTUAL PROPERTY OF HEATH AND DAVID.
HEATH AND DAVID RESERVE THE RIGHT TO COPYRIGHT ALL MATERIAL.
ALL EVENTS ARE PERFORMED FOR ENTERTAINMENT PURPOSES ONLY.